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Email: contact@pipaworld.com

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To know more, please consult your rights on the site CNIL.

Our Privacy Policy is intended to comply with the requirements of the General Data Protection Regulation (the GDPR), effective from 25.05.2018. Our contact details for the purposes of this Policy are as follows: Olivier Aumaitre Avocats, société d’exercice libérale par actions simplifiée, immatriculée sous le n°831.206.677 RCS Paris, 17, rue Alfred roll 75017 Paris (France)- email address: contact@pipaworld.com

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We reserve the right to amend and update this Policy from time to time. In such cases, the current version will always be available on our website. The date of the last update will be indicated at the top of the Privacy Policy.

Please note that the present Privacy Policy does not apply to information you have provided on pages maintained by other organizations.

What information do we collect about you?
This is information that you give us when requesting information of our services by filling in the provided form, as well as when further interact with us in the course of legal process outsourcing and claim management. This information may include identification data (your name and other details), contact details (e-mail address and phone number), health and financial information, which may be required for further processing of your data in relation to the provision of legal services on our side.

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Behavioral Advertising
As described above, we use your Personal Information to provide you with targeted advertisements or marketing communications we believe may be of interest to you.

For more information about how targeted advertising works, you can visit the Network Advertising Initiative’s ("NAI") educational page at http://www.networkadvertising.org/understanding-online-advertising/how-does-it-work.

You can opt out of targeted advertising by:

FACEBOOK – https://www.facebook.com/settings/?tab=ads
GOOGLE – https://www.google.com/settings/ads/anonymous

Additionally, you can opt out of some of these services by visiting the Digital Advertising Alliance’s opt-out portal at: http://optout.aboutads.info/.

How we collect and use your information?
In general, you can browse the Website without submitting your personal information. However, there are circumstances in which you may be required to provide us with your personal data.

We process your personal data in the following cases and for the following purposes:
• When registering by filling in the request form to provide you with the requested information about our services and to contact you in this regard.

• When you are using your private PIPA area where you communicate confidentially with our team and access your personal file by logging using your account and password.
You can monitor the personal data we store about you in your private area.

What is the basis for processing of your personal data?
• The processing of your data is necessary for us to take steps upon your request prior to entering into a contract for legal services, as well as for the performance of such a contract.
• Processing of your data is necessary for us to comply with a legal obligation applicable to our activity.
• Legitimate interests - your personal data are also needed for the purposes of our legitimate interests. Given the purposes and nature of processing, the safeguards and protection measures applied by us, we, after an analysis, have come to the conclusion that when processing your data is based on our or third party’s legitimate interests, your interests, fundamental rights and freedoms are adequately and sufficiently protected. You can contact us at any time by using the contact details listed above to request more information on how we have come to this conclusion for the different types of processing.
• Processing of your special categories of personal data (data concerning health) is necessary for the establishment, exercise and defence of legal claims.

How long do we retain your personal information and what are the criteria?
We will store your data only for the term necessary for the specific purpose for which data are collected, or for the periods prescribed by applicable French laws.
Avec qui partageons-nous vos renseignements personnels ?

We will not disclose, nor allow any third party to access or use your personal information, except for information technology companies that we use as subcontractors.
We have the right to disclose your personal data and information to the competent authorities in the cases and under the conditions set forth in the applicable laws.

What are your rights?

• Right of access and right of rectification
You have the right to access the personal information we have about you. You are entitled at any time to request rectification of inaccurate or incomplete data.

• Right of data erasure (right to “be forgotten”)
You are entitled to request the erasure of your personal data in specific circumstances. The right of erasure is not absolute and your request may not be satisfied in cases where the processing of your data is necessary for us to comply with a legal obligation, as well as to the extent the processing is carried out on another legal basis.
You can contact us at the contact details listed above to get more information about deleting your personal information.

• Right to object
You have the right to object to the processing of your personal data for specific purposes. However, even if you object to a particular processing, we may proceed with it, if is permitted or required by the applicable laws, for example, in order to be able to meet legal requirements or fulfil our contractual obligations to you.

• Right to restriction of processing
You also may request the processing of personal data to be restricted if (i) you believe your personal data is inaccurate in order for us to verify its accuracy; or (ii) you consider the processing to be unlawful, but you do not want the data to be erased, or (iii) you have objected to data processing for the purposes of our legitimate interests, or (iv) you consider we no longer need your personal data, but you require them to establish, exercise or protect legal claims.

• Right of data portability
In certain cases, you are entitled to receive your personal data you have provided to us in a structured, commonly used and machine-readable format, and you might request that we transmit this data directly to another data controller when technically possible.

• Right to lodge a complaint
If you consider that the processing of your personal data is in violation of the legal requirements introduced by the GDPR, you have the right to lodge a complaint with the competent supervisory authority. Use the following link to find the competent authority in the EU Member State of your habitual residence, place of work or place of suspected infringement:
Without contradiction to the above right, you are also entitled to an effective judicial remedy before the competent court in France where you consider that your rights of a data subject have been infringed as a result of the processing of your personal data in non-compliance with the GDPR.

It is recommended that you address your claims to us first in order to get a quicker and more effective solution to the problem.

What to do if you want to exercise your rights or contact us for more information?
In order to exercise your rights, you may submit a request to the above listed email address. Where your requests are manifestly unfounded or excessive, in particular because of their repetitive character we may either charge a reasonable fee taking into account the administrative costs of providing the information or communication or taking the action requested or refuse to act on the request.

If you would like to receive additional information or have any complaints about the way we use your personal information, please refer to us using the email indicated here in above.
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